

CONNECTION

L I B R A R Y O F C A L I F O R N I A

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Rural Libraries Initiative supports library volunteerism

One goal of the California State Library's Rural Initiative, a federally-funded library project, has been to make volunteerism information and tools available to libraries in diverse corners of the state. Armed with concrete strategies that encourage and support volunteerism, libraries can forge productive relationships with volunteers in their rural communities. Why is the State Library involved in volunteerism issues? Because

- *Involved Volunteers Become Strong Library Supporters*
- *Volunteers Enhance Library Services*
- *Volunteers Bring Their Community Connections to the Library*
- *Volunteerism Can Free Up Professional Staff Time*
- *Volunteers Add Specialized Skills to Libraries*

Libraries often think of volunteers only for "traditional" volunteer jobs -- book shelper, book mender, shelf duster. While some people love performing these tasks, other people, potential volunteers, are looking for jobs that require more specialized skills. These untapped volunteers come from a variety of backgrounds and their diverse experience can greatly benefit libraries. The potential volunteers may be, for example, accomplished trainers, graphic designers, and public relations specialists.

• Diversity

To be as relevant as possible to their communities, many libraries are committed to having library staff,

boards, and programming that reflect the diverse population of their individual communities.

Volunteerism's Benefits

Volunteers enjoy sharing their time and talents with the library. "I've been a volunteer for two years now and it has been a very rewarding experience," said literacy tutor Kas McGregor. "I can't imagine a life without books or reading and I love having the opportunity to share my love of reading." Eric Dunn, another literacy tutor who works with a non-native speaker, explained that he volunteers in the English as a Second Language program "because I feel that it is important to make newcomers to our country feel welcome. It gives me -- and hopefully them -- a feeling of connection with the community."

Rural Initiative Program's Winning Strategies

The Rural Initiative is testing innovative ways to boost volunteerism in rural libraries. Before the successful introductory videoconference workshop entitled "Volunteerism Issues for Libraries," for example, participants receive workshop handouts and a copy of the California State Library's (CSL) 1999 publication, "Volunteerism in California Libraries: Best Practices," so that the participants are



Please see Rural Libraries Initiative, page 2

Rural Libraries Initiative

prepared for the session and get more out of it.

Another winning videoconference, "Follow-Up VideoConference on Volunteerism," is custom-made for participating libraries. Designed for library staff already trained in volunteerism, the CSL works with the participating library to best serve that library's specific needs in the session. One participant from the "Follow-Up" sessions commented that "the follow-up videoconference was a fantastic idea! This is an incentive to re-evaluate and move forward. It helped me to see that we had made good use of the first workshop."

Consultants from the Rural Initiative Program have also worked with individual libraries to not only help define the library's needs or issues, but also to assist in developing tools to share with other libraries. Francisco Pinneli, Nevada County librarian, applauded the Rural Initiative Program saying, "In our experience, the key has been to get organized and maintain some management principles in working with volunteers. The job description was probably the best tool that we've used. We currently have 224 volunteers working an average 2-3 hours per week. I like to point out to people that at minimum wage that's over \$200,000 in donated services to the library. They're also excellent ambassadors in the community for all that we do."

Most recently, the Rural Initiative Program established an electronic discussion group and website to help link library volunteer programs for information and resource sharing. "I feel connected to my peers and that was something I was really missing," said Diane DeHerrera Goeke, volunteer coordinator at Shasta County Library. "It's great to have access to such a vast resource of experience. Seeing what others have done and are doing with their volunteer programs inspires me." Visitors to the California Library Volunteers web site at www.literacynet.org/clv can find helpful resources, download a sample volunteer job description, request a free copy of the "Best Practices" book, and subscribe to the electronic discussion group.

CALTAC Partnership

As part of its Rural Initiative, the CSL developed a library board development project in partnership with the California Association of Library Trustees and Commissioners (CALTAC). The project's goals were to:

- (1) Positively impact the effectiveness of local library boards across California by enlisting experienced trustees as volunteer trainers to go on-site with a workshop based on the "Trustee Tool Kit for Library Leadership."

- (2) Demonstrate the capacity of the CSL to partner with other library support organizations to deliver high quality, needed services to libraries throughout the state through effective volunteer programming.

The CALTAC Board established a committee to work with a consultant on the library board development project. Together the CALTAC Board and the consultant developed a volunteer trainer job description, then recruited, interviewed, selected and trained volunteers who had training background and library trustee experience. In just one year, ten volunteer trainers, geographically distributed around the state, have received outstanding praise for over 40 workshops they provided to local library boards at the boards' sites. The volunteer trainers' success testifies to the power of volunteerism.

Tish Green, a volunteer who was formerly children's librarian for the Napa City-County Library, summed up her commitment to volunteering at the library. "Reading empowers people. One has only to observe the magic of matching the right book to the right reader once and you're hooked on volunteering at the library for life."

The Rural Initiatives Project is supported primarily by the U.S. Institute of Museum and Library Services under the provisions of the Library Services and Technology Act, administered in California by the State Librarian.

Previous editions of *Connection* include articles about the library board member training workshops (August 2000, p. 2) and the volunteerism electronic discussion group (October 2000, p. 6.)

Interested readers can order copies of "Volunteer Involvement in California Libraries: Best Practices" from the Library Development Services bureau of the CSL. Include the title, number of copies wanted, and the shipping address of the requesting library and fax the request to Martha Ortiz, Library Development Services, at (916) 653-8443. Requests can also be mailed to California State Library, P.O. Box 942837 Sacramento, CA 94237-0001. Audiocassettes entitled "Tapping Community Resources Volunteerism" are also available through Library Development Services.

For information about the Rural Initiative Project, contact Liz Gibson, assistant bureau chief, California State Library, at (916) 653-6752, or by email at lgibson@library.ca.gov.

For general information about CALTAC, visit their web site at www.caltac.org. For additional information, contact the CALTAC Board Development Committee at KTDyer@aol.com.



Arthur greets kids at the opening of San Bernardino County's LLABS mobile vehicle in Apple Valley.

LLABS vehicles begin journey to provide literacy services

The LLABS are on the road! These school-bus-sized vehicles filled with books, computers and educational software, educational videos and video players have begun visiting California's low-income housing developments, migrant camps, local daycare centers, HeadStart programs, recreation centers, family resource centers, and community health clinics. Nicknamed "Training Wheels," in Stockton/San Joaquin County, the "WOWmobile" in National City, and "Learning Wheels" in South San Francisco, the mission of these mobile units is to reach low literacy/low income, often geographically and/or socially isolated, families and caregivers with children under five years of age.

The California State Library (CSL) received \$1.1 million from the California Children and Families Commission in 2000 to create this valuable outreach program. Soon after, the CSL added more Library Services and Technology Act funds for the purchase of a prototype vehicle. It

subsequently granted funds to eleven local public libraries throughout California to purchase and equip these mobile units, or LLABS (Libraries, Literacy, and Books Service).

The California Children and Families Commission (CC&FC), created by Proposition 10, supports children up to age 5 by creating a comprehensive and integrated system of information and services aimed at childhood development and school readiness. Approved by voters in 1998, the Proposition 10 initiative calls for a 50 cent-per-pack tax on cigarettes and a comparable tax on other tobacco products. Proceeds from the tax generate approximately \$700 million annually. Twenty percent of the revenues are allocated to the State Commission, and 80% to the County Commissions for local use.

In keeping with the goals of the CC&FC, LLABS units visit approximately two communities a day, 5 to 6 days a week. The LLABS units provide a variety of early literacy and learning support services, as well as health

and parenting information and training to parents and caregivers with prenatal children to age 5. The LLABS units' commitment to this important and challenging work has spurred participating libraries and their communities to think creatively and develop innovative and powerful partnerships at the grass roots level. Several of the LLABS communities consider the mobile units to be a "One-Stop-Shop" for families because the units provide various vital family services. Not only do the units offer more than storytimes, activities for parents and children, a

lending library of books, games and educational materials, and free books for building home libraries, they also give patrons access to news on bi-lingual parenting workshops, nutrition and vaccination, and low-income health insurance programs such as Healthy Families and Medi-Cal.

Schools, community health organizations, local Prop 10 Commissions, housing authorities and other social service

organizations are forming strong partnerships that support the LLABS. As a group, these organizations can more effectively meet the needs of families and the goals of LLABS than they might be able to as individual entities. Through the partnerships and the library's mobile unit, the benevolent goals of several individual entities can reach isolated families more effectively.

These partnerships do more than expand services to families. They increase a community's assets. For example, the Imperial Valley Prop 10 Commission has just announced that the Brawley Public Library will receive \$330,045 for operation of their LAMBS (Literacy and Mobile Book Service) mobile unit for 2001-02. This will allow for 3 1/2 FTE to run the programs and operate the unit, and to fully fund the exciting programming they have planned.



Stockton and So. San Francisco's LLABS at the kick off in front of San Francisco City hall on June 21, 2001.

Please see LLABS, page 4

The *Virtual* Ethnic Resource Center of California

Check out the *virtual* Ethnic Resource Center of California (ERCC) at www.verc.org to find written and spoken news for and about California's various ethnic populations. To better serve diverse groups, the site includes five languages: Chinese, English, Korean, Spanish, and Vietnamese.

The ERCC is divided into three sections. The first section, *Understanding the Law*, gives simple explanations of California laws that affect the daily lives of new immigrants and citizens. The section explains the state's legal system, and guides readers through complex topics like "What happens if you are sued or you want to sue," "What happens when a child gets arrested" and "Examples of activities that are against the law." The site also helps readers understand how to handle other challenges such as "Problems With Your Apartment," "Buying a Car," and "Standing Up for Your Rights."

The second section, *Healthy Mom, Healthy Baby*, has health-related information for new and soon-to-be mothers. It provides useful tips - not medical advice - on pregnancy and the vital steps needed to help ensure a healthy baby. *Healthy Mom, Healthy Baby* also offers links to a number of helpful sites for parents.

The final section links users to the Oakland Public Library's African American Museum and Library of Oakland (AAMLO), with its extensive collection of historical photos of activities and events in the lives of

California's African Americans. The AAMLO site includes over 130 digital images from the AAMLO historical photo collections that the site displays in a series of helpful subject categories. Established in 1994, the AAMLO site is "dedicated to discovering, preserving, interpreting and sharing the historical and cultural experiences of African Americans in California, the American West and the United States for present and future generations."

The *virtual* ERCC has grown over the past few years by utilizing federal Library Services and Technology Act (LSTA) funds from the Institute of Museum and Library Services. Because of the operational support from LSTA, administered in California by the State Librarian, and the expertise of Triadigm Technology, which maintains the web site, analysts are testing the *virtual* ERCC to gauge its potential as a service of the state-funded Library of California. An evaluation form is provided on the site to assist in assessing the results of this test. You are encouraged to complete this short, online form when you visit the site.

For information on the *virtual* Ethnic Resource Center of California, please visit the site at www.verc.org or contact Cathie Helmick, network resources consultant, California State Library, by phone at (916) 653-5471 or by e-mail at chelmick@library.ca.gov.



from page 3 **LLABS**

Several other rural libraries with LLABS programs are also working closely with their local Prop. 10 Commissions with great success. For example, Del Norte County's local Chairman has stated, "The Library is a neutral, non-judgmental, hopeful entity in a small town. Welfare-to-Work families are more likely to use LLABS because there are no caseworkers, therapists or child protection specialists involved. There will be literacy teachers, public health nurses, infant specialists and others who are focused on children and their families' needs." This cooperation is paying off: the Prop. 10 Commission has approved a grant for \$30,000 per year for at least two years to underwrite the operating cost of Del Norte's LLABS vehicle.

"We are part of a joint project with Yuba and Sutter county libraries," said Colusa County librarian Susan Rawlins. "They will be approaching their local Prop.

10 commissions for funding LLABS. I am delighted that the Colusa County Prop. 10 Commission saw the benefit of LLABS right away and approved a \$28,000 grant for operating costs and to buy parenting books."

LLABS programs and their community partnerships are reaching California's isolated children and preparing them for the future.

The purchase of the first LLABS vehicle was through the support of the U.S. Institute of Museum and Library Services under the provisions of the federal Library Services and Technology grant, which the California State Librarian administers.

For general information about LLABS, visit their web site at www.literacynet.org/llabs. The April 2001 issue of *Connection* also has an article about the LLABS program. For further information, contact Liz Gibson, assistant bureau chief, CSL, by phone at (916) 653-6752, or by email at lgibson@library.ca.gov.



**SHARE THE THRILL!
RETURN THE BOOKS!**

San Francisco Public Library offers overdue amnesty

From June 1 to June 15, 2001 San Francisco Public Library offered "amnesty" to its patrons. During the amnesty period, patrons could return overdue books and library materials without penalty. As a result of the program,

San Francisco Public Library has seen the return of old and offbeat gems such as opera singer Charles Hilder's long overdue sheet music for "Oh, Susanna" with the lyrics adapted for San Francisco. When Hilder's widow returned the sheet music, she told Marcia Schneider, Public Relations Director for San Francisco Public Library, that Hilder died in 1961 and that a documentary about his life, "In the Shadow of the Stars," won an Academy Award.

San Francisco Public Library used humor to help get the word out about its amnesty program. Popular San Francisco cartoonist, Phil Frank, designed a lighthearted "hibernating bear" cartoon with a "Share the Thrill! Return the Books!" slogan for amnesty program materials that blanketed the Bay Area. Flyers with Frank's cartoon went out with all overdue and reserved book notices. Frank's bears were in advertisements in the Bay Area's major newspapers, from the *San Francisco Chronicle* to the *Marin Independent Journal*. The library also distributed bookmarks and flyers with the cartoon to every student in San Francisco's public schools.

Phil Frank devoted several of his daily *San Francisco Chronicle* comic strips to overdue amnesty, and he participated in an autograph signing of his overdue amnesty poster. Frank said he gave overdue amnesty his support because amnesty "seemed a better direction for the library to go than to turn names over to a collection agency." He was attracted to the project because amnesty is a "funny situation...good material for [him] as a cartoonist."

As an additional feature of the amnesty program, San Francisco Public Library Director, Susan Hildreth, says that the San Francisco Public Library "collected stories as people turned in [books]." The library plans to print up these "tales of woe" for handouts and publish them in its newsletter.

Though a city ordinance eventually dictated the two-week amnesty, San Francisco Public Library had initially

proposed a Materials Recovery Program (MRP) to the San Francisco Board of Supervisors: the Board of Supervisors vetoed the program.

Susan Hildreth reports that during a "heated discussion," the Board worried that the MRP was "overly zealous" because it might adversely impact the credit of people in reduced circumstances. And the Board voiced concern that patrons might not have had enough warning. Due to budget cuts in the 1990's, San Francisco Public Library had cut back its overdue notices to one: patrons had fewer reminders. Therefore, though San Francisco Public Library has increased its contact to two notices and a bill since April 2001, the Board thought the MRP would be "too aggressive too soon." Interestingly, the *San Francisco Chronicle* ran an editorial in favor of a MRP in March 2001.

A closer look suggests that low-income patrons' credit may not have been in jeopardy. Through the MRP, San Francisco Public Library would have sent accounts not to a collection agency, but to Unique Management Systems, an organization specializing in recovering materials for libraries. By using Unique Management Systems, patrons with overdue accounts would have received two phone calls and two written notices. After those two actions, San Francisco Public Library would have made a decision whether or not to send the delinquent accounts to a collection agency.

Still, after Supervisor Leland Yee suggested overdue amnesty, San Francisco Public Library was, according to Hildreth, "willing to entertain the amnesty idea one more time." San Francisco has had amnesty programs in the past; the last one was in March 1998. According to the San Francisco Public Library's web site, during the 1998 amnesty "some periodicals published in the 1850's were returned which had been checked out three days before the 1906 earthquake."

Hildreth reports that in a year approximately 24-25 thousand items are checked out from the San Francisco Public Library and not returned, a figure that does not include stolen items. That's \$500 thousand per year in outstanding overdue fines. But Hildreth points out that those 25 thousand items represent less than one half of 1% of the San Francisco Public Library annual circulation. Hildreth says "alone, it's a big number but when compared to our total circulation, it's not so bad. One half to 1% overdue rate is common in this industry." Hildreth has no easy answers as to why people don't return books. She said, "you'd think people would want to preserve the right to check out books, but they don't."

Office of Library Construction board meeting

In his May 18, 2001 letter to public library directors and other interested parties, State Librarian Dr. Kevin Starr announced an accelerated timeline for the Library Bond Act Rulemaking process. Dr. Starr put the request into action by calling for public comments on the "Preliminary Draft Regulatory Language" by June 15, 2001.

At the June 25, 2001 meeting of the Public Library Construction and Renovation Board in Sacramento, the board reviewed those public comments and the "Revised Draft Regulatory Language" for both Title 5 and Title 24. In preparation for the June 25 meeting, Office of Library Construction staff had summarized close to 100 public comments that they had received about draft regulations after Dr. Starr accelerated the timeline. The board then revised the draft language after analyzing the summarized comments. They also authorized staff to begin the formal rulemaking process and officially propose regulations as soon as possible.

The formal rulemaking process should begin in July with a 45-day comment period and is tentatively scheduled to end on September 4th with a public hearing in Sacramento. The board approved the revised timeline for the Library Bond Act. The revised timeline requires that rulemaking be complete in December of this year, with the first cycle applications due June 14, 2002 (*See the "Revised Timeline for the Library Bond Act"*).

The major change that the board approved at the June 25th meeting was to require that all library projects funded with Library Bond Act funds provide public library direct service for 40 years instead of the 20 years called for in the earlier draft. The board also approved a motion that the term of a lease must be for at least 40 years for any Bond Act funded library projects that will be built on leased land. For more information on leases, please read the Attorney General's opinions on the Library Bond Act website entitled "Eligible Costs" and "Leases."

The full board packet is available on the State Library's website (www.library.ca.gov - click on "Library Bond Act") along with the public comments staff received by the June 15th deadline. The State Librarian and the Office of Library Construction staff wish to thank all of those who took the time to comment and provide constructive criticism. The regulations have been greatly improved and will provide the citizens of California with a much-improved Library Bond Act program.

If you have any questions regarding the board meeting, please contact Richard Hall at (916) 445-9604, by email at rhall@library.ca.gov or by writing to Richard B. Hall, Library Bond Act Manager, Office of Library Construction, California State Library, P.O. Box 942837, Sacramento, CA 94237-0001.

REVISED TIMELINE FOR THE LIBRARY BOND ACT

2001

June 25	California Public Library Construction and Renovation Board Meeting (Approve Revised Preliminary Regulatory Language and Authorize Formal Rulemaking for Title 5 and Title 24)
July 20	Publish Notice of Intent for Rulemaking for Title 5 and Title 24 Regulations (Start of 45-Day Formal Public Comment Process on Proposed Regulations)
Sept. 4	Public Hearings in Sacramento for Title 5 and Title 24 Regulations (End of 45-Day Formal Public Comment Process)
Sept. 7	California Public Library Construction and Renovation Board Meeting (Approve modifications to Regulations prior to 15-Day Public Comment)
Sept. 21	Publish Notice of Intent for Modifications to Title 5 Regulations (Start of 15-Day Formal Public Comment Process on Modifications)
Sept. 28	Publish Notice of Intent for Modifications to Title 24 Regulations (Start of 15-Day Formal Public Comment Process on Modifications)
Oct. 9	End of 15-Day Public Comment for Modified Title 5 Regulations
Oct. 15	End of 15-Day Public Comment for Modified Title 24 Regulations, Close Rulemaking File, and Submit Proposed Title 24 Regulations to CBSC
Oct. 19	Close Rulemaking File and Submit Proposed Title 5 Regulations to OAL
Nov. 28	California Building Standards Commission approval of Title 24 Regulations
Dec. 5	Office of Administrative Law approval of Title 5 Regulations (with modifications to Proposed Regulations)
Dec. 6	California Public Library Construction and Renovation Board Meeting (Officially Adopt Title 5 and Title 24 Regulations for the Library Bond Act)
Dec. 28	Title 24, Part 1, Administrative Regulations Officially in Effect

2002

Jan. 7	Title 5 Regulations Officially in Effect
Jan. - May	Staff Technical Assistance Workshops Re: How to Complete an Application
June 14	First Cycle Deadline for Library Bond Act Applications



LoC board addresses budget and other fiscal issues at June meeting

The Library of California board (LCB) met in Fresno, California, on June 27-28 to discuss a number of Library of California issues including the effect of the governor's May revise on the LoC's budget. Following is a summary of some of the issues acted upon:

1. Library of California Budget

Citing the sluggish California economy, the governor's May revision of the state budget deleted a \$3.2 million augmentation to the LoC loan compensation program. The revised budget would also impose a 2.5% decrease in state agency operating budgets, including that of the LoC. If these changes take effect, the LoC program will have an estimated \$3.98 million in local assistance (funds allocated to LoC programs) and \$986,700 in state operations (funds allocated for staff, board operations, and other support costs).

The board took the following budget-related actions:

- Continuing the Librarians' Index to the Internet (LII) and the LoC Periodicals/Serials Database. and the loan compensation program.
- Continuing the LoC pilot interlibrary loan program.
- Shifting all eligible California Library Services Act-eligible loan transactions (e.g. a non-public library lending to a public library) from LoC back to CLSA.
- Requested that the State Librarian, as chief executive officer, direct staff to develop allocation models for regional library network service funding, at a level to be determined at the August 15-16 meeting in San Diego.
- Authorized the State Librarian to issue claim forms for \$200,000 for each regional library network to support network services, redeemable as soon as the state budget is signed.
- Approved a reduction in the number of board meetings for Fiscal Year 2001 from five to four meetings as a cost-savings and program efficiency measure.
- Authorized the State Librarian to prepare a Budget Change Proposal (BCP) to supplement programs and services of the Library of California for fiscal year 2002/03.

2. Regional Library Network Development

The board also approved the following:

- 2001/02 Plans of Service for all seven regional library networks.
- Applications for the California Rehabilitation Center and the Graduate Theological Union to become members of the Tierra del Sol and Golden Gateway library networks.
- That eight community college libraries should be allowed to change their status from participating to member libraries. These libraries are: Diablo Valley College, Contra Costa College, Canada College, College of San Mateo, Skyline College (Golden Gateway); American River College, Cosumnes River College, Sacramento City College (Sierra Valley).

3. Interlibrary loan (ILL) and Direct Loan Programs

The LCB will continue the ILL pilot program effective July 1, 2001 to June 30, 2002. CLSA funds will reimburse non-public libraries when they loan their materials to public libraries. The board also agreed that funding of the Direct Loan program would be delayed until the LoC budget has enough money to support it without jeopardizing the funding of other LoC programs.

4. California Library Literacy Service (CLLS) and Families For Literacy (FFL)

- The board authorized the State Librarian to prepare a BCP that will seek additional Fiscal Year 2002/03 local assistance funding to increase to 100% the state match for libraries with established CLLS programs.
- The board authorized the State Librarian to prepare a BCP for consideration at the August 2001 board meeting that will seek additional Fiscal Year 2002/03 local assistance funding to expand FFL services in California libraries.

Please see board meeting , page 8

Network Resources Consultant hired for LoC program

Cathie Helmick, West District manager at the San Francisco Public Library system, has been hired as the network resources consultant for the Library of California.

In her new job, Helmick will develop a plan for statewide reference service and support for the LoC's regional library network members and participating libraries. She will also serve as the LoC liaison to the Sierra Valley Library Network, which is comprised of 15 northern California counties: Alpine, Amador, Calaveras, El Dorado, Merced, Mono, Nevada, Placer, Sacramento, San Joaquin, Stanislaus, Sutter, Tuolumne, Yolo, and Yuba counties. She will also be the liaison to the Heartland Regional Library Network comprised of the counties of Fresno, Kern, Kings, Madera, Mariposa, and Tulare.

Helmick's career includes extensive experience in public libraries in California and other Western states. She has worked as a supervisor and reference librarian not only in San Francisco, Oakland, and Butte County in California, but also in Portland, Oregon; Bisbee, Arizona; and Santa Fe, New Mexico. She also established a

region-wide reference program in Cochise County, Arizona.

Cathie can be contacted by phone at (916) 653-5471, or by email to chelmick@library.ca.gov.

For general information about the LoC regional library networks, visit the California State Library website at www.library.ca.gov/loc/buffer/maps.html.

New Consultant in Office of Library Construction

Pat Zografos has been promoted to technical assistance consultant for the California State Library's Office of Library Construction. In her new position, Zografos will provide technical advice to people in California's public library jurisdictions who are applying for grants for library construction and renovation.

Zografos previously worked in the California State Library's Development Services Bureau where she was in charge of the Library of California's web page.

Zografos holds an MLS and a JD from Florida State University in Tallahassee, Florida.

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5. Other board actions:

- Approved the development of updated informational materials and the acquisition of an exhibit booth at the California School Library Association/California Library Association annual conferences in November 2001 to promote LoC programs and services.
- Continued public library and cooperative systems CLSA Statewide Database subsidies and implemented CLSA Statewide Database programs for retrospective conversion, online catalog enrichment, and Z39.50 server software grants.
- Authorized CLSA Cooperative Library Systems to send a System Advisory Board member to the 2001 CLA Conference and the LoC board meeting.

First year anniversary celebrated

This month, *Connection* is celebrating one year online with its readers in the library community.

The editors would like to thank writers outside the California State Library who contributed to *Connection* over the past year. Mary Hanson's "Mind Over Mammoth: A New Look for California Libraries" brought good insight to the January 2001 issue. In the April 2001 issue, Steve Sloan's informative piece, "Connecting the Future with the Past: Digital Storytelling in Sunnyvale," showed readers innovative ways to be of service to patrons. Most recently, Dan Theobald's "Videoconferencing: A Boon to Rural Libraries" told readers how to bring speakers to California's more distant corners.

To continue this valuable trend of reader contributions, *Connection's* editors will happily review any article a library professional submits and will work with that writer to prepare his or her piece for publication.

As we applaud *Connection's* growth in 2000 and 2001, we are simultaneously taking inventory of our strengths and weaknesses so that we may better serve the information needs of the library community. As part of that analysis, we are launching our questionnaire this month. Please take a couple of minutes and answer the brief questions at <http://thalia.247ref.org/connection/> so that *Connection's* team of writers and editors can continue to shape *Connection's* content to be both useful and intriguing to you, the reader.

Provider: InFoPeople - InFoPeople Distance Education Program

InFoPeople will offer at least eight web-based courses during 2001. For this year, these courses are offered free of charge to participants. They are being fully supported by a federal Library Services and Technology Act grant from the Institute of Museum and Library Services and administered in California by the state librarian.

1st Course: **Intermediate HTML: Setting the Table**

Dates and Locations:

Web-based courses during 2001

<http://infopeople.org/WS/workshop/Workshop/52>

Provider: Cuesta College, San Luis Obispo

Course: **LIBINF1 - Introduction to Library Services**

Dates and Locations:

(8) week session:

October 22, 2001 to December 17, 2001

Mandatory meeting: Saturday, August 25, 2001

12:00-2:00pm, room 6304 San Luis Obispo Campus

http://www.cuesta.cc.ca.us/campus/pubs/00_02/degrees/libtech.htm

Provider: InFoPeople

Course: **Introduction to HTML: Tag You're It!**

Dates and Locations:

Wednesday, July 11, Vallejo -

John F. Kennedy Library Branch

Wednesday, August 8, Riverside County Library -

Robidoux Branch

Thursday, August 23, National City Public Library

Tuesday, September 18, San Jose Public Library

<http://infopeople.org/WS/workshop/Workshop/53>

Provider: InFoPeople

Course: **Getting the Most from Microsoft Word**

Date and location:

Tuesday, July 10, Vallejo - John F. Kennedy Library Branch,

Solano County Library

<http://infopeople.org/WS/workshop/Workshop/24>

Provider: InFoPeople

Course: **Law on the 'Net: A Workshop for Non-Law Librarians**

Dates and locations:

Monday, July 9, Riverside County Library - Robidoux Branch

Thursday, July 26, Sacramento County Office of Education

Tuesday, August 14, National City Public Library

<http://infopeople.org/WS/workshop/Workshop/8>

Provider: InFoPeople

Course: **Common Sense Project Management**

Date and location:

Thursday, September 13, Belvedere - Tiburon Public Library

(SF area - North Bay)

<http://infopeople.org/WS/workshop/Workshop/48>

Provider: InFoPeople

Course: **Internet Policy and Filtering Update**

Dates and Locations:

Tuesday, July 10, Courtyard Old Pasadena by Marriott

<http://infopeople.org/WS/workshop/Workshop/50>

Training Corner

Provider: InFoPeople

Course: **Mastering Tough Public Service Situations**

Dates and location:

Monday, July 16, San Francisco Public Library

Tuesday, July 17, Library & Courts Building, Sacramento

Tuesday, August 7, Bakersfield-Beale Memorial Library,
Kern County Library

Wednesday, August 8, San Bernardino Public Library-Central

Wednesday, October 3, Belvedere-Tiburon Public Library

Thursday, October 4, Pleasant Hill-Contra Costa

County Library Gates Lab

Tuesday, October 16, Los Angeles Public Library -

Mid-Valley Regional Branch

<http://infopeople.org/WS/workshop/Workshop/55>

Provider: CLA ACTSS

Course: **Cataloging e-books**

Dates and locations:

August 1st at Payson Library, Pepperdine University

<http://www.pepperdine.edu/main/VisitorInfo/VisitorInformationMalibu.htm>

August 2nd at the Ricard Memorial Observatory,

Santa Clara University

<http://www.scu.edu/map>

Provider: InfoPeople

Course: **Survival Skills for School Librarians:
Using Web Technology**

Dates and locations:

Wednesday, August 1, Pleasant Hill-Contra Costa City Library
Gates Lab

Monday, August 13, Cerritos Public Library

Monday, September 17, Fresno County Public Library
Gates Computer Lab

Monday, October 1, Los Angeles Public Library

Monday, October 22, National City Public Library

Friday, November 9, San Jose Public Library - GATES Lab

<http://infopeople.org/WS/workshop/Workshop/57>

Provider: CALTAC

Course: **Technology Survival Skills for Library Trustees
and Commissioners**

Dates and Locations:

September 22: San Francisco Public Library
9 a.m. to noon

100 Larkin Street, San Francisco CA 94102

September 29: City of Cerritos Council Chambers
9 a.m. to noon

18125 Bloomfield Ave., Cerritos, CA 90725

Provider: InFoPeople

Course: **Computer and Internet Troubleshooting 101**

Dates and Locations:

Friday, July 27, Pleasant Hill-Contra Costa County Library
Gates Lab

Tuesday, August 14, Ventura County Library-E.P.Foster

Tuesday, September 25, Sacramento County Office
of Education

Tuesday, October 9, Riverside County Library-
Robidoux Branch

Tuesday, October 23, Bakersfield-Beale Memorial Library,
Kern County Library

<http://infopeople.org/WS/workshop/Workshop/51>

2001

July

July 14-19, 2001

American Association of Law Libraries (AALL) conference, Minneapolis

August

August 15-16, 2001

Library of California board meeting, San Diego

August 16-25, 2001

International Federation of Library Associations and Institutions (IFLA)
General Conference, Boston

October

October 14-20, 2001

Teen Read Week

October 31-November 2, 2001

California School Libraries Association (CSLA), Annual Conference,
Long Beach

November

November 2-5, 2001

California Library Association (CLA), Annual Conference, Long Beach

November 5-6, 2001

Library of California board meeting, Long Beach

November 14-18, 2001

American Association of School Librarians (AASL)
National Conference, Indianapolis

2002

January 18-23, 2002

American Library Association (ALA) Midwinter Meeting, New Orleans

March 13-16, 2002

Public Libraries Association (PLA) National Conference, Phoenix

April 14-20, 2002

National Library Week

June 13-20, 2002

American Library Association (ALA) Annual Conference, Atlanta

CONNECTION

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and the Library of California.

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Articles for inclusion in a
future issue of the

Connection are welcomed.

Please submit articles or
suggestions to the *Connection*
editor, Sarah Dalton.



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